



## **Quality Policy:**

Our goal is to provide error-free services that conform to our customers' requirements. We will achieve this through the efficient operation of our Quality Management System.

We are committed to continually improving this system for the benefit of our customers and our company.

---

To ensure that all elements of our Quality Management System are operating efficiently, we have created the quality objectives listed below. We have committed to measuring different elements of the Quality Management System to ensure these objectives are achieved consistently.

### **AAA Cooper Transportation Quality Objectives**

- Exceptional Customer Service
- On-Time Performance
- Minimal Loss and Damage
- World-Class Safety and Equipment

---

AAA Cooper Transportation earned ISO 9001:2015 Quality Management System registration at its Corporate Office, Dothan Maintenance Facility, and Dothan Service Center. This certification is the result of a series of audits conducted by QMI-SAI Global, an independent registrar based in Toronto, Ontario, Canada. All of AAA Cooper's service centers are subject to internal audits to ensure their compliance with the requirements of the ISO 9001 standard.